

**Policy Forum for Wales keynote seminar**  
**Health and social care quality in Wales - governance and transparency, workforce development, and next steps for inspection, regulation and legislation**

*Timing: Morning, Thursday, 15<sup>th</sup> October 2020*

**\*\*\*Taking place online\*\*\***



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*Draft agenda subject to change*

- 8.30 Registration
- 9.00 **Chair's opening remarks**  
**Councillor Susan Elsmore**, Cabinet Member for Social Care, Health and Well-being, Cardiff Council; Deputy Spokesperson, Health and Social Care, WLGA; and Member, Cardiff & Vale Partnership Board
- 9.05 **The way forward for raising the quality of health and social care**  
**Nick Bennett**, Public Services Ombudsman for Wales, Ombudsman Wales
- 9.15 **Developing the governance and transparency of health boards and enhancing the voice of patients**  
**Donna Ockenden**, Chair, Review of Governance Arrangements at Betsi Cadwaladr for the University Health Board  
**Dr David Bailey**, Chair, Welsh Council, BMA Cymru Wales  
**Diane Powles**, Associate Director of Nursing, Policy & Professional Practice, RCN Wales  
**Chris Graham**, Chief Executive, Picker Institute Europe  
**Valerie Wilson**, Director of Midwifery, Cwm Taf Morgannwg University Health Board  
Questions and comments from the floor with **Nick Bennett**, Public Services Ombudsman for Wales, Ombudsman Wales and **Sarah Fox**, Interim Deputy Head of Midwifery, Cwm Taf Morgannwg University Health Board
- 10.15 Break
- 10.25 **'Medical Regulation: looking to the future'**  
**Jenny Duncan**, Interim Head, General Medical Council Wales
- 10.35 **Improving inspection and the regulation system in Wales**  
**Alun Jones**, Interim Chief Executive, Healthcare Inspectorate Wales
- 10.45 Questions and comments from the floor
- 11.05 **Chair's closing remarks**  
**Councillor Susan Elsmore**, Cabinet Member for Social Care, Health and Well-being, Cardiff Council; Deputy Spokesperson, Health and Social Care, WLGA; and Member, Cardiff & Vale Partnership Board
- 11.10 Break
- 11.25 **Chair's opening remarks**  
**Councillor Alun Williams**, Cabinet Member for Social Services and Older People's Champion, Ceredigion County Council
- 11.30 **The workforce, delivering higher quality care, and the impact of COVID-19 - support for health and social care professionals, recruitment, and development**  
**Professor Aled Jones**, Professor, Patient Safety and Healthcare Quality, Cardiff University  
**Anna Prytherch**, Project Manager, Rural Health and Care Wales  
Questions and comments from the floor
- 12.00 Break
- 12.05 **The Quality and Engagement Act - assessing the potential impact on improving care and outcomes for patients and service users**  
**Mario Kreft**, Chair, Care Forum Wales  
**John Pearce**, Chair, Board of Community Health Councils in Wales  
**Darren Hughes**, Director, Welsh NHS Confederation  
Questions and comments from the floor
- 12.55 **Chair's and Policy Forum for Wales closing remarks**  
**Councillor Alun Williams**, Cabinet Member for Social Services and Older People's Champion, Ceredigion County Council  
**Sean Cudmore**, Deputy Editor, Policy Forum for Wales